



ALWAYS CALL BEFORE YOU DIG

Excavation Safety

Dig-in (excavation) damage is a leading cause of gas system damage. To minimize this hazard, the most important thing you can do is Call Before You Dig.

Both Minnesota and Wisconsin offer a free statewide service (811) that allows utilities to locate any buried facilities they own before you start digging.

Call 3 business days before digging and provide the requested information to the operator.



One free, easy call gets your utility lines marked AND helps protect you from injury and expense.

Safe Digging Is No Accident:
Always Call 811 Before You Dig

Visit call811.com for more information.



**National One Call
Number
811**



Pipeline Safety

A Shared Responsibility

From the Members of:
**Head of the Lakes
Natural Gas Group**

- ComfortSystems-Duluth
- Superior Water, Light & Power
- Hibbing Public Utilities
- Two Harbors Public Utilities
- Virginia Public Utilities
- Northwest Gas



The utility company members of the Head of the Lakes Natural Gas Group operate underground pipelines to provide safe and economical energy to the residents and businesses of our communities.

Pipelines are one of the safest transportation methods available, but in the unlikely event of a gas leak, a fire or explosion could occur.

We want to help you stay safe around gas facilities by providing information about identifying, reacting to and reporting Gas Leaks.

To insure safety, we comply with applicable Federal and State safety regulations.

**Call the Utility Company
in Your Area
for More Information or
When You Suspect a Leak**

Gas Leaks Can Cause:

- Hissing noises
- Unusual odor indoors or near the pipeline
- Bubbling in wet or flooded areas
- Dirt being blown into the air
- Dead or discolored vegetation near an underground pipeline
- Abnormally dry or hardened soil
- Fire or explosion involving pipeline facilities

Remember, suspected gas leaks are potentially dangerous and must be reported and investigated immediately. We need your help to continue to operate a safe distribution system.

What to do If You Suspect a Leak:

- EVACUATE the building or area immediately.
- DO NOT USE telephones (including cell phones), doorbells, light switches, pagers or any other electrical equipment.
- DO NOT START UP or shut down any vehicles, machinery or equipment near the area.
- Travel upwind to escape any potentially dangerous accumulation of gas.
- DO NOT REENTER the area until told it is safe.
- CALL the gas supplier from a safe location- NOT the building where you smell gas.
- DO NOT light a match, operate light switches, garage door openers, appliances, engines, or any other potential sources of ignition.
- DO NOT attempt to control the leak. If the gas is burning - let it.
- KEEP other people out of the area until help arrives.

24 Hour Emergency Response

ComfortSystems-Duluth
218-730-4100

Superior Water, Light & Power
715-394-2300

Hibbing Public Utilities
218-262-7700

Two Harbors Public Utilities
218-834-5631

Virginia Public Utilities
218-748-7540

Northwest Gas
Northern MN: 800-620-1748
Southern/Central MN: 800-367-6964



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Natural Gas Group