

Here are the 2008 Clarence Maddy Award winners.

**Lillie Kari** – Lillie began working for the City of Duluth in 1991 with the Water and Gas Department, but for the last 3 years she has been assigned in the Payroll Office of our Finance Division. Lillie’s co-workers describe her as conscientious, kind, and “willing to do everything in her power to not only complete a task, but to do a great job of it.” Over the past months she has kept the Payroll office up and running despite staffing shortages, a feat some may not even notice as employees continue to receive their checks in an accurate and timely manner. Lillie’s willingness to go above and beyond appropriately earned her this award. Thank you for your exemplary service to the City, Lillie!

**David Ouse** – David has been with the Library for almost 30 years, and until recently he served as Interim Library Director. In 2008 the Main Library underwent a remodeling, and David organized meetings with architects, construction project managers, vendors and library staff so that all involved had access to the same information and concerns. With the Library's management team, he came up with a plan to provide as many services as possible during the construction project: the branch libraries were open for people to browse the shelves and the Main Library continued to provide reference question service, access to Internet computers and specialized databases, and staff to retrieve materials from throughout the building. David's cool head and sense of humor served him well during the project, as anyone who has done any remodeling knows! In September, David returned to his previous position as the head of the Library's Reference & Information Services, where he'll concentrate on providing answers to Duluthians' questions. Thank you for your exemplary service to the City, David!

**Wendy Rannenberg** – Wendy works in the Building Safety Office and played an integral role in her office’s reorganization efforts. Her supervisor described her as “working tirelessly to sort out significant issues facing our office,” and additionally stated she is one of the hardest working and dedicated employees the City has. Wendy’s office has faced challenges in 2008, and her leadership, not only to her supervisors but also with her co-workers, eased the transition to a new, more efficient and customer-friendly way of

providing services. Thank you for your exemplary service to the City, Wendy!

**Edna Ulrich** – Edna began working for the City in 2007 with the Customer Service Division of the Public Works and Utilities Department. Edna received an overwhelming number of nominations for this award from co-workers as well as her supervisor. She provides excellent customer service, possesses a wonderful attitude, and has taken on a leadership role in training co-workers. She is willing to take on special projects, prioritizes her work to maximize efficiency, and maintains her poise even in stressful situations. Thank you for your exemplary service to the City, Edna!