

Contact Information

	Phone No.	Website
<p>HealthPartners*</p> <p>Customer service representatives are available to answer general and individual specific questions regarding:</p> <ul style="list-style-type: none"> - health plan benefits (e.g., general information regarding plan deductible, coinsurance, annual out-of-pocket maximums, lifetime maximums, allowable services, general exclusions, etc.) - claims (e.g., for an explanation of deductibles or out-of-pocket expenses incurred, claims filing or payment, etc.) - benefit coordination (e.g., Medicare or other group insurance, subrogation, etc.) - network providers (e.g., identifying in-network vs. out-of-network providers/clinics/hospitals or chiropractors) 	<p>1-800-883-2177</p> <p>(952) 883-5000</p>	<p>www.healthpartners.com</p>
<p>ClearScript*</p> <p>Customer service representatives are available to answer general and individual specific questions regarding:</p> <ul style="list-style-type: none"> - prescription drug plan benefits (e.g., general information regarding plan co-payments and/or coinsurance, preferred drug list, specialty drugs, Medication Therapy Management program (MTM), general exclusions, etc.) - claims (e.g., for an explanation of charges, claims filing or payment, etc.), - benefit coordination (e.g., other group insurance) - network providers (e.g., participating pharmacies) 	<p>Customer Service 1-855-816-6389</p> <p>MTM Phone # 1-866-332-3708</p>	<p>www.clearscript.org</p>
<p>Delta Dental Plan of Minnesota*</p> <p>Customer service representatives are available to answer general and individual specific questions regarding:</p> <ul style="list-style-type: none"> - dental plan benefits (e.g., general information regarding coinsurance, annual benefit amounts, allowable services, general exclusions, etc.) - claims (e.g., for an explanation of out-of-pocket expenses incurred, claims filing or payment, etc.) - benefit coordination (e.g., other group insurance) - network providers (e.g., identifying in-network vs. out-of-network providers) 	<p>1-800-553-9536</p> <p>(651) 406-5916</p>	<p>www.deltadentalmn.org</p>
<p>TASC – Flexible Spending Account Plans</p> <p>Customer service representatives are available to answer questions regarding the medical and dependent daycare reimbursement account plans</p>	<p>1-800-422-4661</p> <p>(608) 241-1900</p>	<p>www.tasconline.com</p>
<p>VITAL WorkLife Solutions Employee Assistance Program(EAP)</p> <p>Confidential services available to employees and their family members.</p>	<p>1-800-383-1908</p>	<p>www.vitalworklife.com</p> <p>Username: cityofduluth Password: member</p>

*Please have your group and member identification numbers available to facilitate discussions with the customer service representative.