

PUBLIC SAFETY COMMITTEE

14-0142R

RESOLUTION AUTHORIZING THE CITY TO ENTER INTO A CRIMINAL JUSTICE SYSTEM SERVICES AGREEMENT WITH DAKOTA COUNTY TO ENABLE THE DULUTH POLICE DEPARTMENT TO UTILIZE A WEB-BASED INTEGRATED CRIMINAL JUSTICE APPLICATION.

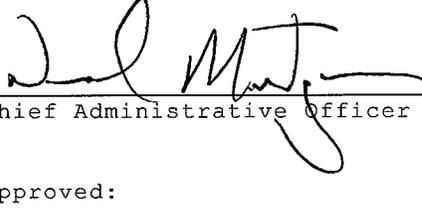
CITY PROPOSAL:

RESOLVED, that the proper city officials are hereby authorized to enter into an agreement, substantially in the form of that on file in the office of the city clerk as Public Document No. _____, with Dakota County, Minnesota, to enable the Duluth police department to utilize a web-based field reporting application, at an annual cost that is based on user fees as follows: \$153/user (onetime fee) and \$70/user annual fee pro-rated to the go-live date, with the estimated 2014 cost not to exceed \$33,000 payable from fund 110-160-1610-5404 (General Fund, Police Department, Administration & Investigation, Equipment/Machinery Repair & Mtc.)

Approved:


Department Director

Approved for presentation to council:


Chief Administrative Officer

Approved as to form:


Attorney

Approved:


Auditor

DPD/ATTY TLL:de 03/14/2014

STATEMENT OF PURPOSE: This resolution authorizes an agreement with Dakota

County, Minnesota, through its Criminal Justice Information Integration Network (CJIIN) program. CJIIN is a web-based field reporting application hosted by Dakota County, Minnesota, and is used by many agencies in the state of Minnesota. The application will allow officers to complete many of their police reports in the field rather than in the public safety building. The application is currently being used by the St. Louis County Sheriff's Department and the Hermantown Police Department and interfaces with our multi-jurisdictional records-management system (RMS).

Fees are \$153/user (onetime fee) and \$70/user annual fee pro-rated to the date we go-live. The number of users will be determined by the actual count in July of each year. The number of users is estimated to be 164.

**Criminal Justice System Services Agreement
between
Dakota County
(Criminal Justice Information Integration Network)
and
The Duluth Police Department

(Non-Dakota County Agency)**

THIS CRIMINAL JUSTICE SYSTEM SERVICES AGREEMENT (the "Agreement") is made and entered into by and between the County of Dakota, Minnesota, through its Criminal Justice Information Integration Network program ("CJIIN"), and the Duluth Police Department, acting through its authorized representatives ("the Duluth Police Department"). Dakota County/CJIIN, and the Duluth Police Department are each sometimes referred to herein as a "Party" and collectively as the "Parties."

The Parties enter into this Agreement pursuant to their authority under Minn. Stat. §471.59 to provide assistance to, and act in coordination with, other political subdivisions within the state of Minnesota as deemed necessary to benefit the public.

1. Definitions.

"**System Software**" means CJIIN's proprietary computer software program(s) set forth in Attachment A (the "System Overview"), in object code form only, including all Updates.

"**CJIIN System**" means the Internet site operated by Dakota County/CJIIN, accessible by the Duluth Police Department through secure access points, with a specific Uniform Resource Locator to be provided to the Duluth Police Department (or any successor URL).

"**Duluth Police Department Data**" means the data that the Duluth Police Department's Permitted Users enter into the CJIIN System.

"**Equipment**" means the minimum required hardware and operating environment used by the Duluth Police Department to access the CJIIN System as detailed in Attachment E ("Hardware Requirements").

"**Documentation**" means any CJIIN user manuals, training or education materials, technical manuals, and specifications describing the System Software and Services created by CJIIN, and any Provider Content made available to the Duluth Police Department, in printed and/or electronic form, including all Updates.

"**Permitted User**" means the Duluth Police Department's employees and agents who are provided access to the System Software in accordance with the procedures in Section 10 of this Agreement.

"Provider Content" means CJIIN's reports, information, and data, other than Duluth Police Department Data, made available to the Duluth Police Department and its Permitted Users as part of the Services.

"Renewal Term" has the meaning set forth in Section 17.

"Services" means the operation and maintenance of the System Software and utilities in CJIIN's host computer system, providing Provider Content to the Duluth Police Department, storing Duluth Police Department Data, and making the System Software, Provider Content, and Duluth Police Department Data available to Permitted Users via the CJIIN System, as more fully described in Attachment A. Services do not include integrating the CJIIN System or Duluth Police Department Data with any application or computer system outside of the CJIIN Applications.

"Update" means, as applicable, any update, modification, or new release of the System Software, Documentation, or Provider Content that CJIIN makes generally available to the Duluth Police Department at no additional cost.

2. Provision of On-line Services.

(a) The Duluth Police Department hereby engages CJIIN, and CJIIN hereby agrees (subject to the terms and conditions herein) to provide the Services more fully described in this Agreement and in the system overview attached as Attachment A (the "System Overview"). CJIIN agrees to provide the Services to the Duluth Police Department in accordance with the terms of this Agreement and grants to the Duluth Police Department a non-exclusive, non-assignable and non-transferable license during the Term of this Agreement to enter Duluth Police Department Data into the CJIIN System and access and use the System Software and Provider Content, only by Permitted Users, in accordance with all of the terms and conditions in this Agreement.

(b) The Duluth Police Department acknowledges and agrees that CJIIN's provision and performance of the Services is dependent and conditioned upon the Duluth Police Department's full performance of its duties, obligations and responsibilities hereunder. CJIIN acknowledges and agrees that the Duluth Police Department's payment for the Services obligates CJIIN to perform its duties, obligations and responsibilities during the term of this Agreement or any subsequent Renewal Term.

(c) Each party shall at all times during the term of this Agreement designate an individual to serve as its CJIIN services manager who shall be the primary point of contact regarding the Services provided and the rights or obligations of each Party under this Agreement.

3. Additional CJIIN Responsibilities.

During the Term of this Agreement, CJIIN shall be responsible for the following:

(a) CJIIN shall provide all required hosting and operations support for the applications described in the System Overview in a centralized facility.

(b) CJIIN may from time to time, in its sole discretion, install Updates, modify the Services or any component thereof provided that such Updates shall perform and contain functionality that is equivalent to or better than the current version of the Services. CJIIN will complete such installations and modifications between the hours of 4 AM and 7 AM, when possible, to minimize any impact on the Duluth Police Department's use of the System Software and Services. CJIIN will notify the Duluth Police Department by standard methods of notification such as email, system generated messages on the System home page or similar communication methods, in advance of the installation of an Update or modification to the Services.

(c) CJIIN will provide support and System maintenance to the Duluth Police Department as more fully described in this Agreement and the System Overview.

(d) Excluding the costs the Duluth Police Department must pay CJIIN as described in this Agreement, CJIIN shall provide, at no additional cost to the Duluth Police Department, all communications equipment, telephone and communications lines, power, telephone service and other utilities at CJIIN's facilities up to the point of connection to the State optic fiber at the Dakota County Administration Center in Hastings, Minnesota, and to perform the Services and accomplish the purposes of this Agreement.

(e) Excluding the costs the Duluth Police Department must pay CJIIN as described in this Agreement, CJIIN shall provide, at no additional cost to the Duluth Police Department, the necessary personnel, facilities, hardware, software, servers, routers and related equipment up to the point of connection to the State optic fiber at the Dakota County Administration Center in Hastings, Minnesota to meet CJIIN's responsibilities under this Agreement.

(f) CJIIN will install and maintain System security measures including password protection, firewall protection, data encryption, continuous monitoring of CJIIN's system, and will conduct regular security audits. If CJIIN learns that any person has breached the security implemented for CJIIN's System, or suspects that such security has been breached, CJIIN will promptly notify the Duluth Police Department and take corrective action to prevent such breaches.

(g) CJIIN shall have in place during the Term of this Agreement a Business Continuity and Disaster Recovery Plan and will utilize industry standard back-up and archival procedures.

(h) CJIIN will configure and maintain the system to provide reasonable system response time for the Duluth Police Department's Permitted Users, to the extent within the control of Dakota County/CJIIN.

(i) If requested, CJIIN will provide best practices advice to the Duluth Police Department for implementing the Services at the Duluth Police Department's business locations.

(j) CJIIN will provide training on the use of CJIIN's System for the Duluth Police Department Permitted Users as set forth in Section 9 of this Agreement.

(k) CJIIN shall be responsible for ensuring that its Services and the performance of CJIIN's other obligations hereunder comply with all laws applicable to CJIIN, including the Minnesota Government Data Practices Act, Minnesota Statutes Chapter 13.

4. Duluth Police Department Responsibilities.

During the Term of this Agreement, the Duluth Police Department shall be responsible for the following:

- (a) The Duluth Police Department shall provide, at no cost to CJIIN, all communications equipment, telephone and communication lines, power, telephone service and other utilities at the Duluth Police Department's facilities as may be necessary or reasonably desirable to utilize the Services and accomplish the purposes of this Agreement.
- (b) The Duluth Police Department shall provide, at no cost to CJIIN, the necessary personnel and facilities to meet the Duluth Police Department's obligations hereunder.
- (c) The Duluth Police Department shall follow the identity management procedures and provide the first-line support, maintenance and other services more fully described in this Agreement and the System Overview and such other procedures and services as the Parties may establish from time to time.
- (d) The Duluth Police Department agrees that CJIIN's logos may appear on the pages of the Duluth Police Department's web site or the Duluth Police Department's internal criminal justice applications screens.
- (e) The Duluth Police Department shall be responsible for ensuring that the Duluth Police Department's use of the Services and the performance of its other obligations hereunder comply with this Agreement and all laws applicable to the Duluth Police Department.
- (f) As between the Parties, the Duluth Police Department shall be responsible for the accuracy and completeness of all records and data provided by the Duluth Police Department in connection with this Agreement for use on CJIIN's System.
- (g) When accessing or using the CJIIN System, the Duluth Police Department shall comply with the Minnesota Government Data Practices Act and other applicable data practices or privacy laws.

5. System Features and Configuration.

The Duluth Police Department acknowledges and agrees that it will be using criminal justice applications that are also utilized by other criminal justice agencies in Dakota County and elsewhere in Minnesota. The capabilities and functions of the System Software now and in the future will be determined primarily by direction from the CJIIN Steering Committee and available funding. When settings or features have been added to the System Software that are designed by CJIIN to be configurable for specific users of the System, the Parties shall work cooperatively to identify System features or functionality (common practices, processes, and procedures conducted by the Duluth Police Department in day-to-day operations as they relate to utilizing the System Software and Provider Content) that are configurable to best fit the Duluth Police Department's business practices. CJIIN shall set available configurations in the System Software for the Duluth Police Department, or shall train designated Duluth Police Department staff how to configure the Services and System Software.

6. Ownership, Protection and Security.

(a) The Duluth Police Department acknowledges and agrees that nothing in this Agreement or any other agreement grants the Duluth Police Department any licenses or other rights with respect to CJIIN's Software System (source code or object code) or Services other than the right to receive Services as expressly provided herein. CJIIN shall retain all ownership in the intellectual property and all other proprietary rights and interests associated with CJIIN's Software System and Services and all components thereof and associated documentation, except as expressly provided herein.

(b) Ownership of any Duluth Police Department Data including text, graphics or other information or content materials and all records and databases supplied or furnished or entered into the System by the Duluth Police Department hereunder for incorporation into or delivery through the application(s) described in the System Overview shall remain with the Duluth Police Department, and CJIIN shall cease use of all such material upon termination of this Agreement. Upon termination of this Agreement CJIIN shall return all Duluth Police Department Data, text, graphics or other information to the Duluth Police Department.

(c) CJIIN grants to the Duluth Police Department a limited license during the term of this Agreement to use and reproduce CJIIN's trademarks and logos for purposes of including such trademarks and logos in Duluth Police Department materials and links solely as permitted hereunder. All uses of such trademarks and logos shall conform to the Duluth Police Department's standard guidelines and requirements for use of such trademarks and logos.

(d) By storing Duluth Police Department Data on CJIIN's equipment and System, CJIIN does not obtain any ownership interest in Duluth Police Department Data except to the extent that CJIIN is obligated to keep this data intact and secure and to regularly backup the data for redundancy and disaster recovery purposes. As between the Duluth Police Department and CJIIN, Duluth Police Department Data is and shall remain the sole and exclusive property of the Duluth Police Department, including all applicable rights to copyrights, trademarks or other proprietary or intellectual property rights thereto.

(e) The Duluth Police Department shall be responsible for responding to any data practices requests related to any Duluth Police Department Data that the Duluth Police Department or its Permitted Users have entered into the System.

7. Implementation.

Within fourteen (14) days after the Parties execute this Agreement, CJIIN and the Duluth Police Department shall complete a mutually agreed-upon implementation plan that includes an access/installation schedule and a System training and testing schedule.

8. Acceptance Testing.

The Duluth Police Department shall have thirty (30) days in which to test the System Software and Services in a live production environment to ensure that they conform to the Documentation and descriptions in this Agreement. The System Software and the Services are

deemed rejected by the Duluth Police Department if the Duluth Police Department submits a written notice of rejection to CJIIN, prior to the expiration of the thirty (30) day testing period. Upon such notice, CJIIN shall have thirty (30) days to correct the System Software and/or Services at no cost to the Duluth Police Department. In the event CJIIN is unable to make adequate corrections within such thirty (30) day period, the Duluth Police Department may terminate this Agreement. In the event the Duluth Police Department fails to submit a notice of rejection within the required period or if CJIIN makes all corrections within the applicable cure period, the Duluth Police Department will be deemed to have accepted the System Software and Services ("Acceptance").

9. Support; Training.

CJIIN shall provide the Duluth Police Department and its Permitted Users with technical support and training regarding the use of the Services. The technical support shall include: (i) unlimited telephone, facsimile and e-mail "hot-line" support during CJIIN's business hours, and (ii) other support set forth in **Attachment B**. CJIIN shall provide eight (8) hours of user and administrator training to Permitted Users of the Duluth Police Department on the use of the Services, with individual sessions of not more than two (2) hours in length. Any training beyond the eight (8) total hours of free training will be billed to the Duluth Police Department at the rates in **Attachment C**. The training will occur at the Duluth Police Department's facilities and be of sufficient detail for a "train the trainer" model of instruction. CJIIN will provide the Duluth Police Department with any training materials and documentation it has created for this purpose for use by Permitted Users and the Duluth Police Department's internal trainers.

10. Identity Management Responsibilities.

(a) User Access Restrictions

The Parties acknowledge and agree that access to the System Software and Services will be restricted to those employees or agents of the Duluth Police Department having a business need to enter and view Duluth Police Department Data or Provider Content. The Duluth Police Department will restrict access to the System to Permitted Users with verified identities that have created a digital identity on the CJIIN System using the procedures in this Section 10 and **Attachment D** to this Agreement.

(b) Request for Access

The Duluth Police Department commences the identity authentication process by completing and submitting a Request for CJIIN System Access Form and an Agency Identification Form (provided by the County). The Duluth Police Department official or employee signing this Agreement cannot be the same person signing the Request for Access Form.

The Request for Access Form and the Agency Identification Form must be signed by two (2) Duluth Police Department employees; the person initiating the request for access and another person approving the request for access. At the discretion of CJIIN, these signatures may be electronic signatures.

The Duluth Police Department may authorize one (1) or more persons to initiate the Request for Access Form and one (1) or more persons to approve the Request for Access Form. These authorized persons can be identified by name or by position title. The Duluth Police Department shall notify CJIIN of the authorized persons and the Duluth Police Department shall provide notification of any changes to the list of authorized persons. A Request for Access Form must be resubmitted to CJIIN at the commencement of each Renewal Term of this Agreement.

(c) Permitted Users Digital Identities

The Duluth Police Department shall identify each employee or agent who will have access to the CJIIN Software System or Services by providing user profile data on each person on the Agency Identification Form. The Dakota County Attorney's Office or its designee will verify the identity of the persons signing the Request for Access Form and the Permitted Users listed on the Agency Identification Form. The County Attorney's Office will notify the CJIIN program staff of the results of the identification verification process. If the Request for Access Form is properly executed, the CJIIN program will notify verified Permitted Users of the procedures for creating a unique digital identity on the CJIIN system. After completing the digital identity process, each Permitted User shall be the owner of his or her own digital identity on the System consisting of a user name and password.

The Duluth Police Department shall promptly notify the CJIIN program whenever a Permitted User ceases to be an employee or agent of the Duluth Police Department or no longer holds a position that requires access to the System. Authorization to access the System by all Duluth Police Department Permitted Users will expire on the date this Services Agreement terminates.

11. CJIIN Representations and Warranties.

(a) Dakota County/CJIIN shall cause the Services to be accessible to the Duluth Police Department, except for scheduled maintenance and required repairs, and except for any interruption due to causes beyond the reasonable control of Dakota County/CJIIN including, but not limited to, any Force Majeure Event (as defined in Section 19).

(b) Dakota County/CJIIN warrants that the System Software, Provider Content, and Services will conform in all material respects to the specifications, functions, descriptions, standards, and criteria set forth in this Agreement, its Schedules and attachments, and the applicable specifications and Documentation, not including any post-Acceptance modifications or alterations to the Documentation which represent a material change to the functionality of the System Software, Service, or Provider Content; when used on the Equipment in accordance with the Documentation and all of the terms and conditions hereof.

(c) The System Software and Services are compatible with and will operate successfully on the Equipment and CJIIN will use reasonable efforts to make the System Software and Services function properly with Internet browsers approved by CJIIN.

(d) In the event that the Duluth Police Department discovers a non-conformance with any of Dakota County/CJIIN's warranties or representations as stated in this Agreement, the Duluth Police Department shall promptly inform CJIIN in writing and, upon receipt of such notice: (i) Dakota County/CJIIN shall correct the non-conformity within a reasonable period of time not to exceed thirty (30) days without any additional charge to the Duluth Police Department; or (ii) in

the event that Dakota County/CJIIN cannot effect such corrections within a reasonable time using best efforts, the Duluth Police Department may terminate the Agreement and obtain a pro rata refund of the annual fees paid to CJIIN hereunder, allocable to the period after the termination of this Agreement.

(e) *Termination Option for Chronic Problems.* The Duluth Police Department may terminate this Agreement for cause and without penalty by notifying CJIIN within ten (10) days following the end of a calendar month in the event either of the following occurs: (1) the Duluth Police Department experiences more than ten (10) Downtime periods resulting from five (5) or more nonconsecutive downtime events during the calendar month; or (2) the Duluth Police Department experiences more than forty-eight (48) consecutive hours of downtime due to any single event. Such termination will be effective thirty (30) days after receipt of such notice by CJIIN. If the Duluth Police Department terminates this Agreement for such chronic problems, within thirty (30) days CJIIN shall refund to the Duluth Police Department a prorated share of the annual fees paid by the Duluth Police Department for the current year. Downtime as used in this section does not include periods that the System is unavailable due to routine or scheduled maintenance or the installation of upgrades or patches.

(f) THE SERVICE LEVEL WARRANTY SET FORTH HEREIN SHALL ONLY APPLY TO THE SYSTEM PROVIDED BY DAKOTA COUNTY/CJIIN AND DOES NOT APPLY TO: (A) ANY PROFESSIONAL SERVICES; (B) ANY SUPPLEMENTAL SERVICES; (C) ANY SERVICE(S) THAT EXPRESSLY EXCLUDE THIS SERVICE LEVEL WARRANTY (AS STATED IN THE SYSTEM OVERVIEW FOR SUCH SERVICES). THIS SECTION STATES THE DULUTH POLICE DEPARTMENT'S SOLE AND EXCLUSIVE REMEDY FOR ANY FAILURE BY DAKOTA COUNTY/CJIIN TO PROVIDE SERVICE(S).

(g) *Ownership of Services and System Software.* Dakota County/CJIIN warrants that it is the sole owner or otherwise has the right and authority to provide the System Software, Provider Content and Services to the Duluth Police Department and Permitted Users as set forth in this Agreement. If Dakota County/CJIIN's ownership rights are successfully challenged to the extent that the Duluth Police Department must cease using the Services, CJIIN shall refund a prorated portion of the annual fees paid by the Duluth Police Department for the current term of this Agreement as measured from the date the Duluth Police Department must cease using the Services.

(h) *No Other Warranty.* EXCEPT FOR THE EXPRESS WARRANTIES SET FORTH IN THIS AGREEMENT, THE SERVICES ARE PROVIDED ON AN "AS IS" BASIS, AND THE DULUTH POLICE DEPARTMENT'S USE OF THE SERVICES IS AT ITS OWN RISK. DAKOTA COUNTY/CJIIN DOES NOT MAKE, AND HEREBY DISCLAIMS, ANY AND ALL OTHER EXPRESS AND/OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NONINFRINGEMENT AND TITLE, AND ANY WARRANTIES ARISING FROM A COURSE OF DEALING, USAGE, OR TRADE PRACTICE. CJIIN DOES NOT WARRANT THAT THE SERVICES WILL BE UNINTERRUPTED, ERROR-FREE, OR COMPLETELY SECURE.

(i) *Disclaimer of Actions Caused by and/or Under the Control of Third Parties.* DAKOTA COUNTY/CJIIN DOES NOT AND CANNOT CONTROL THE FLOW OF DATA BETWEEN THE POINT THAT THE CJIIN SYSTEM CONNECTS TO THE INTERNET (WHETHER SECURE OR NOT) AND THE DULUTH POLICE DEPARTMENT'S FACILITIES AND EQUIPMENT. SUCH FLOW DEPENDS IN LARGE PART ON THE PERFORMANCE

OF THE INTERNET SERVICES PROVIDED OR CONTROLLED BY THIRD PARTIES. ACTIONS OR INACTIONS OF SUCH THIRD PARTIES CAN IMPAIR OR DISRUPT THE DULUTH POLICE DEPARTMENT'S CONNECTIONS TO CJIIN'S SYSTEM. ALTHOUGH CJIIN WILL USE REASONABLE EFFORTS IT DEEMS APPROPRIATE TO REMEDY AND AVOID SUCH EVENTS, CJIIN CANNOT GUARANTEE THAT SUCH EVENTS WILL NOT OCCUR. ACCORDINGLY, DAKOTA COUNTY/CJIIN DISCLAIMS ANY AND ALL LIABILITY RESULTING FROM OR RELATED TO SUCH EVENTS.

12. Nondisclosure.

Through exercise of each Party's rights under this Agreement, each Party may be exposed to the other party's technical and financial information and criminal justice data, in electronic, magnetic, photographic and other forms, that is confidential or private information ("Confidential Information"). In recognition of the other Party's need to protect its legitimate business interests and legal obligations, each party agrees that it shall regard and treat each item of information or data constituting Confidential Information of the other Party as confidential or private and that, except as required by law including the Minnesota Government Data Practices Act, it will not redistribute or disclose to any other person, firm or entity, or use or modify for use, directly or indirectly in any way for any person or entity any of the other Party's Confidential Information. If Confidential Information is required by subpoena, court order or government requirement to be disclosed, each Party shall give the other Party prompt written notice of such subpoena, court order or government requirement to allow the other Party an opportunity to obtain a protective order to prohibit or restrict such disclosure.

13. Data Security.

During the term of this Agreement, CJIIN shall, at a minimum, implement the following procedures designed to protect the security of Duluth Police Department Data:

(a) User identification and access controls designed to limit access to Duluth Police Department Data and the Duluth Police Department's Confidential Information to the Duluth Police Department Permitted Users;

(b) Industry standard firewalls regulating data entering CJIIN's internal data network from an external source, which will enforce valid secure connections between internal and external systems;

(c) CJIIN and Dakota County will maintain and follow a disaster recovery plan designed to maintain access to the System Software and Services and to prevent the unintended destruction of Duluth Police Department Data or Duluth Police Department Confidential Information;

(d) Regular CJIIN employee training regarding the security and data recovery programs referenced in this Section.

14. Liability Limitations.

(a) **OTHER THAN THOSE WARRANTIES EXPRESSLY SET FORTH IN THIS AGREEMENT, DAKOTA COUNTY/CJIIN DOES NOT MAKE ANY WARRANTIES TO THE DULUTH POLICE DEPARTMENT OR ANY OTHER PERSON OR ENTITY, EITHER EXPRESS OR IMPLIED (INCLUDING, WITHOUT LIMITATION, ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE) WITH RESPECT TO THE SERVICES PROVIDED HEREUNDER. DAKOTA COUNTY/CJIIN SHALL NOT BE LIABLE TO THE DULUTH POLICE DEPARTMENT OR TO ANY OTHER PERSON OR ENTITY, UNDER ANY CIRCUMSTANCE OR DUE TO ANY EVENT WHATSOEVER, FOR CONSEQUENTIAL OR INDIRECT DAMAGES, INCLUDING, WITHOUT LIMITATION, LOSS OF PROFIT, LOSS OF USE OR BUSINESS STOPPAGE.**

(b) Under no circumstances shall Dakota County/CJIIN's total liability to the Duluth Police Department or any other person, related to the System Software, Provider Content, or performance of Services under this Agreement exceed the aggregate amount of fees and revenue received by CJIIN hereunder for the prior twelve (12) month period.

15. Indemnity.

Each party (the "Indemnifying Party") agrees to defend, indemnify, and hold harmless the other party against any and all claims, liability, loss, damage or expenses arising under the provisions of this Agreement and caused by or resulting from negligent acts or omissions of the Indemnifying Party or those of the Indemnifying Party's officers, employees or agents. Under no circumstances will the Indemnifying Party be required to pay on behalf of itself and the other party any amounts in excess of the limits of liability established in Minnesota Statutes Chapter 466 applicable to any one party. The limits of liability for all parties may not be added together to determine the maximum amount of liability for either party. The intent of this paragraph is to impose on each party a limited duty to defend and indemnify each other subject to the limits of liability under Minnesota law. The purpose of creating this duty to defend and indemnify is to simplify the defense of claims by eliminating conflicts among the parties. Nothing in this Agreement will be construed as a waiver by either party of any immunity defenses or other limitations on liability to which either party is entitled by law. Notwithstanding the above, Dakota County shall indemnify, defend, and hold harmless the Duluth Police Department and its officers, employees and agents with respect to claims, losses, damages, causes of action and liability of any kind, including court costs, attorneys' fees and expert witness fees ("Claims") to the extent that it is based upon any third party claim that the Services, System Software, Provider Content or Documentation infringes any copyright, patent, trademark, trade secret or other intellectual property right of any third party (an "Infringement Claim").

16. Term and Termination.

(a) This Agreement shall commence on the date executed by both parties and shall remain in effect until terminated by either party as set forth herein.

(b) Each Party reserves the right to terminate this Agreement immediately if the Services provided hereunder become illegal or contrary to any applicable law, rule, regulation or public policy. Each Party shall have the right to terminate this Agreement without cause upon ninety (90) days prior written notice to the other party. If the Duluth Police Department has not

breached this Agreement and CJIIN terminates this Agreement pursuant to this Section 16 (b), within thirty (30) days CJIIN shall refund to the Duluth Police Department that portion of the annual fee paid by the Duluth Police Department that is equivalent to the remainder of the current term of this Agreement. If CJIIN has not breached this Agreement and the Duluth Police Department terminates this Agreement pursuant to this Section 16 (b), CJIIN shall retain all of the annual fee paid by the Duluth Police Department for the current term of this Agreement.

(c) Within sixty (60) days of termination of this Agreement, CJIIN shall provide the Duluth Police Department with a copy of all Duluth Police Department Data contained in Dakota County/CJIIN's System. Within a reasonable time after providing the Duluth Police Department Data, CJIIN shall delete and remove all of the Duluth Police Department Data from Dakota County/CJIIN's servers and data storage facilities and shall verify to the Duluth Police Department that this has been accomplished.

17. Fees and Payments.

(a) *Initial Term.* For the services provided by CJIIN under this Agreement, the Duluth Police Department shall pay CJIIN the fees set forth in Exhibit F for the types of services it is utilizing. The amount of the Annual User fee will be prorated for the number of months in the current year that access to the application is provided to the Duluth Police Department.

(b) *Renewal Term(s).* For each Renewal Term, CJIIN will continue to provide the Duluth Police Department with the Services, and will provide maintenance and support services as described herein, provided the Duluth Police Department pays CJIIN in advance the fees then in effect for the number of Duluth Police Department Permitted Users and the types of services it is utilizing. If CJIIN changes the amount of annual fees to be charged to the Duluth Police Department for any Renewal Term, CJIIN shall give the Duluth Police Department written notice of such increase at least thirty (30) days prior to the expiration of the applicable term. The fees for any Renewal Term will be the annual fees in effect on January 1 of the Renewal Term year. If the Duluth Police Department requests access to CJIIN applications in addition to the e-Briefing application, the Duluth Police Department will pay the additional fees then in effect for such other applications.

(c) Fees for any consulting services provided by CJIIN that are outside the services that CJIIN must provide under this Agreement shall be at the rates stated in **Attachment C**.

18. Participation on the CJIIN Steering Committee.

The CJIIN Steering Committee provides direction to CJIIN program staff and Dakota County on the use of CJIIN funds and upgrades and modifications to the CJIIN criminal justice applications and System. The Steering Committee consists of representatives from Dakota County and cities located within Dakota County that have committed staff time and financial resources to develop the CJIIN applications and System. During the Term of this Agreement, the Duluth Police Department may participate in the CJIIN User Groups and provide input through those groups; however the Duluth Police Department will not be a member of the Steering Committee. The

Steering Committee will consider suggestions from the User's Group for modifications to or additional functionality of the System Software and Provider Content, although the final decision on changes and additions to the System will be made by the voting members of the Committee.

19. Force Majeure.

Neither Party shall be liable to the other Party for any damages, costs, expenses or other consequences incurred by a Party or by any other person or entity as a result of delay in or inability to deliver any Services or comply with other obligations and responsibilities under this Agreement due to circumstances or events beyond the Party's reasonable control, including, without limitation: (i) acts of God; (ii) changes in or in the interpretation of any law, rule, regulation or ordinance; (iii) strikes, lockouts or other labor problems; (iv) transportation delays; (v) unavailability of supplies or materials; (vi) fire or explosion; (vii) riot, military action or usurped power; or (viii) actions or failures to act on the part of a governmental authority.

20. Miscellaneous.

Assignment. The Parties shall not assign its rights or obligations under this Agreement without the prior written consent of the other party.

Severability. If any provision of this Agreement is held by a court of competent jurisdiction to be contrary to law, such provision shall be changed and interpreted so as to best accomplish the objectives of the original provision to the fullest extent allowed by law and the remaining provisions of this Agreement shall remain in full force and effect.

Waiver and Amendment. No modification, amendment or waiver of any provision of this Agreement shall be effective unless in writing and signed by the Parties. No failure or delay by either Party in exercising any right, power, or remedy under this Agreement shall operate as a waiver of any such right, power or remedy.

Governing Law. This Agreement shall be governed by the laws of the state of Minnesota, and the Parties hereby submit to exclusive jurisdiction in the federal and state courts located in Minnesota for all disputes in connection with this Agreement or the transaction contemplated hereby.

Notices. Except as provided otherwise in this Agreement, all notices and other communications required or permitted hereunder shall be in writing and shall be mailed by United States first class mail, postage prepaid, sent by facsimile or delivered personally by hand or nationally recognized courier. All such notices and other written communications shall be effective one (1) business day after the date of mailing, receipt of confirmed facsimile transmittal or delivery. All notices shall be addressed to the applicable Party at its respective address first set forth above or such other address as may be designated on notice to the other Party pursuant hereto.

Independent Contractors. Dakota County/CJIIN and its personnel or agents, in performance of this Agreement, are acting as independent contractors and not as employees or agents of the Duluth Police Department. Under no circumstances will either Party have the right or authority

to enter into any contracts or assume any obligations for the other or to give any warranty to or make any representation on behalf of the other.

IN WITNESS WHEREOF, the parties have caused this Agreement to be executed by their respective duly authorized officers as of the date set forth above. This Agreement shall be effective only when executed below by both Parties.

CITY OF DULUTH

By: _____
Mayor

Attest: _____
City Clerk

Date: _____

Countersigned:

City Auditor

Approved as to form:

City Attorney

Approved by Dakota County Board
Resolution No. 07-233

COUNTY OF DAKOTA

By _____

Date of Signature _____

Dakota County Attorney's Office
Dakota County Judicial Center
1560 Highway 55
Hastings, MN 55033
651-438-4438

Approved as to Form (Asst County Attorney):

By _____

Date of Signature _____

ATTACHMENT A

SYSTEM OVERVIEW

The CJIIN System includes the following applications:

eBriefing: EBriefing is a web application that enables the data entry, viewing, and tracking of police roll call briefing information. Nine categories of data are available and shared between law enforcement agencies. The application includes notifications of situational changes, various levels of security, and advanced auditing.

Search, Preference, Clipboard: The CJIIN Search application provides criminal justice users the ability to search local databases for briefing, forms, prisoner, warrant and arrest information. Configurable Preferences allow agencies to customize the CJIIN applications for their personal and agency use. The Clipboard application is the foundation for allowing personnel to enter information once, and then copy data to the CJIIN Clipboard to re-use that information throughout the criminal justice process.

eForms: eForms is CJIIN's field based reporting application for law enforcement. It is a web application that enables the data entry, viewing, and tracking of law enforcement forms. Currently, five form types are available to local agencies. The application includes notifications of situational changes, various levels of security, and advanced auditing.

Scheduling: CJIIN Scheduling provides criminal justice users the ability to electronically create, modify, view, and distribute staff work schedules. Scheduling includes the ability to set agency specific work patterns, work types, teams/groups, and assignment areas for all staff as well as set the agency's schedules for weeks, months, even years in advance.

CJIIN Integration Hub: The CJIIN integration hub is based on Microsoft's BizTalk integration middleware and is used for the routing of information among CJIIN partners. Fully deployed, the integration hub will link regional criminal justice information systems in Dakota County.

ATTACHMENT B
MAINTENANCE AND SUPPORT SERVICES

CJIIN shall maintain all CJIIN applications including related hardware and software hosted by Dakota County.

Support shall include:

1. Unlimited phone support, facsimile and email, including the use of the "CJIINSUPPORT" email system available to all users during regular business hours.
2. Regular business hours will be 8:00 a.m. – 5:00 p.m., Monday – Friday.
3. 24x7x365 after hours support for major system failures will be available by contacting CJIIN Support at 651 438-8348 and following the emergency phone procedures.
4. CJIIN application staff shall support a 24x7 phone to respond to any and all emergencies.
5. All applications will include the ability to email "CJIIN SUPPORT" at anytime. This email account will be monitored during regular business hours.
6. CJIIN staff will attend user group meetings that will be held at least annually, but not more than quarterly, to solicit user feedback on system improvements.

ATTACHMENT C
CONSULTING SERVICE HOURLY RATES

On the effective date of this Agreement, CJIIN will charge \$130 per hour, including travel time, for consulting services that are outside the scope of this Agreement. This hourly rate may be increased by CJIIN on January 1 of each year.

ATTACHMENT D
TERMS AND CONDITIONS FOR USING THE CJIIN SYSTEM

When a Permitted User accesses the CJIIN System for the first time, the user will be presented the information reproduced below. To create a digital identity in CJIIN System and access the CJIIN Applications, the Permitted User must read and accept these Terms and Conditions. This language may be displayed to the Permitted User periodically to remind the user of the terms for using the CJIIN System and to confirm user acceptance of the terms and conditions.

Read this before clicking any buttons on the bottom of this page. You are agreeing to the following Terms and Conditions.

You are requesting access to the CJIIN System and specific CJIIN applications over a secure criminal justice network. By clicking on the "I Accept" button below, you are digitally signing this Agreement and creating a digital identity that you own and manage. You are also signifying your agreement with the following:

You will use the CJIIN System, Services and applications for legitimate business purposes only;

You will not disclose your system password or security question/answer to others;

You will comply with privacy and confidentiality provisions of the Minnesota Government Data Practices Act and other applicable data privacy laws;

You will not access the CJIIN System if you are no longer employed by or under contract with the Duluth Police Department.

By submitting your personal information and clicking the "I Accept" button, you indicate that you have read, understand, and agree to these Terms and Conditions. Your submission of this form will constitute your consent to the collection and use of this information and to the transmission of this information to Dakota County/CJIIN staff as necessary to provide you with access to the System and Software Applications.

ATTACHMENT E
MINIMUM EQUIPMENT AND HARDWARE SPECIFICATIONS

A Secure Web Browser - Internet Explorer 7.0 or better or FireFox 5.0 or better over a secure connection to the internet.

A CJDN Network IP is required to ensure that you are accessing Law Enforcement Data from a secure location.

A 256KB/S dedicated internet connection. 1MB/S or faster is recommended for a better experience.

Pentium IV (or equivalent) processor or better is recommended. The CJIIN Applications use AJAX to push some calculations and other user interface rendering to the client.

For windows XP but we recommend at least 512MB to support the large memory allocation of Internet Explorer. Vista is supported but a minimum of 1GB of memory is needed and 2GB or more is preferred. We intend to support Windows 7 using IE8.

1024 X 768 resolution or better will provide the best experience.

Keyboard and pointing device. Tabbing can be used to access most functionality, but a Mouse or other point and click device will help speed up navigation in certain instances.

Sliverlight and .net Framework 3.5 (for scheduling).

ATTACHMENT F
2014 FEE SCHEDULE

Cost of CJIN Applications and Services for External Agencies

The following fees will be assessed for agencies accessing CJIN applications:

eForms

Sign on fee equal to \$153/user

Annual fee equal to \$51/user

(This fee is prorated to the date that an agency begins using eForms during the Initial Term; for example, if an agency entered into this agreement in May, the fee would be \$50 X # of users X 7/12 (the number of months in the calendar year that the agency will use the system))



Annual hosting fee of \$3060

Countywide eForms Hosting Fee: \$42/user

(all law enforcement agencies in the County are using eForms)

eBriefing

2014: **\$29/user**

Scheduling

Initial Cost by employee (per bundle)	Number of Bundles	Initial Cost/Bundle
up to 25 employees	1	\$1,020
up to 50 employees	2	\$2,040
up to 75 employees	3	\$3,060
100	4	\$4,080
125	5	\$5,100
150	6	\$6,120
175	7	\$7,140
200	8	\$8,160
225	9	\$9,180
250	10	\$10,200
275	11	\$11,220
300	12	\$12,240
325	13	\$13,260
350	14	\$14,280
375	15	\$15,300
400	16	\$16,320
425	17	\$17,340
450	18	\$18,360
475	19	\$19,380
500	20	\$20,400
525	21	\$21,420

*★ The hosting fee for all agencies that are members of NEMESIS will be paid by the NEMESIS Fund. WAB 3/11/14
JMR 3-12-14*

550	22	\$22,440
575	23	\$23,460
600	24	\$24,480
625	25	\$25,500

Hosting Fee	\$1020/annually
Initial set up cost	\$102/hour
Annual Maintenance	20% of initial cost

Training

\$133 per hour (plus expenses)