

TASC Card: Frequently Asked Questions

How do I obtain a TASC Card?

Once your employer elects the TASC Card feature, a TASC Card is mailed directly to the your home address along with a Cardholder Agreement.

Can I request a card for my dependent or spouse?

You may request one additional card for a dependent or spouse free of charge. From MyTASC, click Manage My Card, Issue a Dependent Card, and follow the prompts. A \$10 fee is charged for each additional dependent card. A maximum of three dependent cards may be requested.



How long is my TASC Card good for?

Your TASC Card is good for four years. So hang on to it! Even if you deplete this year's benefits funds, you'll be able to use the TASC Card again next year when you re-enroll in your Plan. (Funds in MyCash are not tied to any type of Plan Year and do not expire.) If you throw out or lose your card before it expires, a \$10 reissue fee will be automatically withdrawn from your FlexSystem account (pre-tax).

How can I replace a lost or stolen TASC Card?

You must notify FlexSystem immediately to report a lost or stolen TASC Card. To do so, (a) log in to MyTASC (www.tasconline.com) and click Manage My Card, Reissue Card, and select Lost/Stolen as the reason for reissue; or (b) submit an online MyService Request (from MyTASC, click Contact Us); or (c) call Customer Care at 608-241-1900 or toll-free at 800-422-4661. A new card will be issued and a \$10 reissue fee will be automatically withdrawn from your FlexSystem account (pre-tax). Expect your card to arrive within 7-15 days.

How do I manage my account online?

Simply log in to MyTASC (www.tasconline.com) and click Manage My Card to view cardholder information, view approved benefits, reissue a card, request a PIN, and request a dependent card.

How do I access my MyCash reimbursements?

If you did not use your TASC Card to pay for an eligible expense, simply submit a reimbursement request via the online Request for Reimbursement form in MyTASC, the MyTASC Mobile App, text, fax, or mail. Your reimbursement will be deposited into your MyCash account. You can access your MyCash funds in three ways: (1) swipe your TASC Card at any merchant that accepts MasterCard*, (2) withdraw at an ATM (with a PIN) using your TASC Card, or (3) transfer to a personal bank account from MyTASC.

** Currently, the TASC Card MyCash feature does not work at CVS Pharmacy, ShopKo, and Walmart.*

Additional Questions?

Review our TASC Card Frequently Asked Questions at www.tasconline.com/tasc-card-faqs for more information. Or contact FlexSystem Customer Care via an online MyService Request (from MyTASC, click Contact Us) or call 608-241-1900 or 800-422-4661. *For speediest service, have your TASC ID available whenever you contact us.*